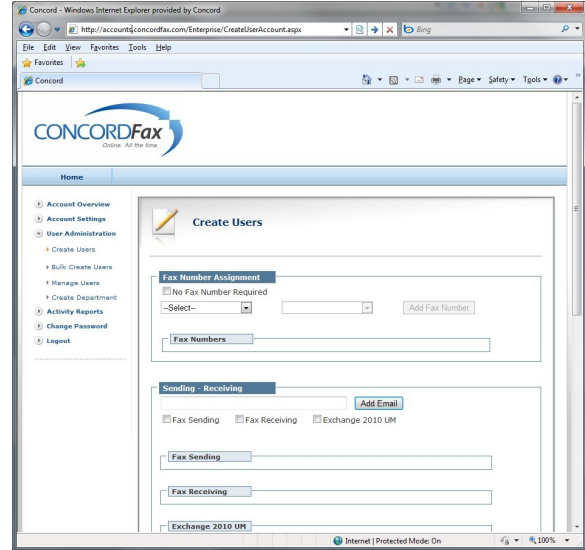


Account Administration Center

The **Concord Account Administration Center (AAC)** is a valuable tool that allows customers to administer and monitor their Concord Fax Online account online 24/7.

For administrators, the AAC provides master controls for creating and maintaining user accounts and reporting.

Customers can also enable account administration through Web Services. It provides the added advantage of connecting to Concord's network directly for advanced features such as creating bulk user and assigning area codes.



This web-based application contains the following functionality:

Monitor fax usage and activity. Generate reports	Administrator Features	Manage user settings	Create and delete users
Account-wide view of user fax activity details	Customizable identification codes to allow reporting and billing by enterprise-specific criteria (user/department/site/company)	Edit user contact information	Individual user creation
Generate detailed reports by time period, geographic area, user or department	Supports hierarchical user and account management (i.e. user/department/site/company)	Select file format for incoming faxes or cover page templates for outgoing faxes	Bulk user creation (mid-sized enterprise customers) Selectable area codes and phone numbers (either through the AAC or Web Services)
Downloadable billing records suitable for importing into accounting applications	Ability to enforce company-based policies (time zones, cover pages, file formats)	Select which type of notifications to receive (fax failed, fax succeeded, fax requests)	
	Email domain filters for tight control of sending and receiving faxes	Assign Fax numbers	